

# QA Technician

Puchong, Selangor

<b>Department</b>	<b>Reports To</b>	<b>Full Time / Part Time</b>
Production	Senior Supervisor	Full Time

## Why this Role matters

The **Quality Assurance Technician** is responsible for ensuring that all products, processes, and systems meet defined quality standards and comply with industry regulations. This role involves inspecting and testing materials, investigating non-conformities, and maintaining documentation to support continuous improvement and compliance efforts.

The QA Technician works closely with production, engineering, and customer service teams to ensure consistent delivery of high-quality products that meet customer expectations and applicable standards. Attention to detail, strong analytical skills, and a proactive mindset are critical for success in this role.

## Where You'll Make an Impact - Key Responsibilities

- **Quality Inspection & Testing** – Conduct in-process and final inspections of assemblies, components, and finished products to verify conformity to technical specifications and standards.
- **Process Monitoring** – Monitor key production processes to ensure they are being followed consistently and identify any deviations or non-conformances.
- **Non-Conformance Management** – Investigate root causes of quality issues, raise non-conformance reports (NCRs), and coordinate corrective and preventive actions (CAPA).
- **Documentation & Record Keeping** – Maintain accurate and up-to-date records of inspections, test results, quality audits, and compliance documentation.
- **Standards Compliance** – Ensure all products and processes comply with relevant industry standards (e.g., ISO, IEC) and internal quality procedures.
- **Supplier Quality Coordination** – Assist in evaluating and monitoring the quality of incoming materials and components from vendors and suppliers.
- **Audit Participation** – Support internal and external quality audits, including documentation preparation, process walk-throughs, and post-audit follow-ups.

- **Training & Awareness** – Promote a culture of quality within the organization by supporting training initiatives and ensuring team members understand quality expectations.

## **Are You the One? Here's What We're Looking For**

- Certificate/Diploma in Electrical, Mechanical, Industrial Engineering, or a related field.
- At least 2 years of experience in a quality assurance or quality control role, preferably in electrical manufacturing or related industries.
- Familiarity with inspection tools, testing procedures, and QA software/systems.
- Good understanding of technical drawings, BOMs, and specifications.
- Attention to detail with strong analytical and problem-solving skills.
- Effective communication and teamwork abilities.

## **Why Us?**

At **SRS Power Engineering Sdn Bhd**, we believe that great careers are built where innovation meets dedication. Since our founding in 2002, we have established ourselves as one of Malaysia's leading specialists in medium and low voltage switchgear solutions, delivering safe, reliable, and smart power distribution systems. Guided by our vision to be at the forefront of switchgear technology, we are committed to providing exceptional value through innovation, quality, and service excellence.

Joining our organization means becoming part of a professional and collaborative environment where individual contributions are valued and play a vital role in our collective achievements. If you are ready to contribute your skills to a company shaping the future of power distribution, we invite you to explore your career with us and help us power tomorrow.

We offer a competitive salary, a comprehensive benefits package, and the opportunity to work alongside a dedicated and experienced team. If you have a background in switchgear and related fields, we'd love to hear from you!